



**CITY OF MORENO VALLEY
COMMUNITY DEVELOPMENT DEPARTMENT
ANIMAL SERVICES DIVISION
RESCUE PULL REQUEST**

Rescue name: _____

Approved puller name: _____

Name of payee: _____ Phone number to call for payment _____

Please attach a copy of ID for all payments to be made via phone.

The animals identified below will be transported by: _____

Date of transport: _____

All animals must be picked up within 24 hours of approved pull request.

ANIMAL ID#	SPAY/NEUTER APPROVAL	SPAY/NEUTER WAIVER

Please call the Moreno Valley Vet Clinic at (951) 413-3780 for any extra procedures needed.

ANIMAL CARRIERS/CRATES:

It will be your responsibility to have enough carriers for your transport. Each hard plastic crate must be lined with newspaper. All pets must be secured in clean, plastic, **size appropriate** crates. For the health and safety of the animals, wire crates, cardboard boxes and soft sided carriers are not acceptable. Doors on crates must fasten securely. Make sure that bolts are not missing from the perimeter of the crate. If they are, please fasten top and bottom of crate together with heavy duty zip ties. Only one animal allowed per crate, except for puppies/kittens less than 16 weeks old (three puppies/kittens per crate max).

All paperwork to be picked up by transporter

PICKUP OF TRANSFERRED ANIMAL: Rescue Group agrees that once an animal is approved for transfer by the City and the Rescue Group has agreed to receive the animal, the animal will be picked up within 24 hours of agreement, unless the City requires additional time to ready the animal for transfer (i.e. spay/neuter, completion of medical care, etc.).

Rescue Group agrees when the animal(s) which are transferred to the Rescue Group that are scheduled to be altered at the Moreno Valley Animal Clinic, that all transferred animals must be picked-up the same day of the alter surgery.

Rescue Group agrees that the public has priority in adopting City animals first. As long as the animal is in the custody of the City the animal may be available to be adopted by the public.

In an effort to ensure effective customer service and efficiency, the Rescue Group agrees to respect the public right to privacy and not to interfere with the conduct of business between the public and City staff. The Rescue Group and its representatives are expected to conduct themselves in a professional manner at all times while at the shelter and respect employee only areas.

TRANSFER OF OWNERSHIP

The City is committed to working with Rescue Groups to find more positive outcomes for unwanted animals by working together in a professional and mutually supportive environment. A well-structured Rescue Group program with clear delineation of responsibilities and expectations will ensure a program that is fair for all parties involved - the animals, public, Rescue Groups, and the City.

By signing below the Rescue Group Organization and its representatives agree that all animals requested on the pull list will be transported within the next 24 hours.

Approved Puller Print Name: _____ Date: _____

Approved Puller Signature: _____